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Solution Advocate & Mediator

Solutions and strategies for solving problems and dealing with difficult situations.

Building community through language and civility.

A community is a group of people living together practicing common ownership.

Part 1: Our current culture is adversarial. Everything is about winning, no matter the cost to the community. We closed the section agreeing to reset the way we interact.

Part 2: Defined *Empathy* – imagining and sharing others feelings, *Manners* – the way we handle each other one-to-one; and *Civility* – the code of decency by which a community lives. We build relationships and community by acknowledging one another – saying hello or giving just a wave, paying attention to each other – being in the moment, and listening to others – hearing their words and message without distraction. Individuals are relational, we receive our intrinsic value from one another. Strong one-on-one relationships build strong communities.

Part 3: Language: the importance of word choice – be sensitive, use cultural knowledge, word choices may perpetuate stereotypes. Think the best of others when communicating. Be honest and truthful with your words.

Everyone deserves respect. Strong communities let all voices be heard. Civility allows the perspectives of others to be heard without jeopardizing self-esteem or self-confidence.

Welcome others.